

Response Services Rate Card

Use the figures below to help calculate your return on investment.
Prices are effective from 4 April 2022.

Licence Fees

Service	Annual Licence Fee
Business Reply Plus, Freepost Plus, Business Reply Standard and Freepost Standard	£99.70
Business Reply and Freepost Standard and Plus > 10 licences*	£68.00
Freepost NAME (first licence)	£263.00
Freepost NAME (subsequent licences)**	£142.00
Royal Mail Special Delivery Guaranteed with Response	£150.00

Prices in this table exclude VAT, which is charged at the standard rate.

*Price based upon 10 or more licences per account

**Price based upon 2 or more licences per account

Business Reply Plus and Freepost Plus prices

Format	Item weight	1st Class	2nd Class
Letter	0-100g	£0.68	£0.48

Prices in this table exclude VAT, which is charged at the standard rate.

Please note: Response Plus is only available in the letter format up to 5mm x 165mm x 240mm in size.

For more information on Plus visit royalmail.com/responseservices

Business Reply Standard and Freepost Standard prices

Format	Item weight	1st Class	2nd Class
Letter	0-100g	£0.74	£0.57
Large Letter	0-100g	£1.07	£0.85
	101-250g	£1.52	£1.23
	251-500g	£2.05	£1.69
	501-750g	£2.95	£2.40
Parcel	0-1000g	£5.25	£4.10
	1001-1250g	£7.95	n/a
	1251-1500g	£8.95	n/a
	1501-1750g	£9.95	n/a
	1751-2000g	£10.95	n/a
	2001-4000g	£14.95	n/a
	4001-6000g	£19.95	n/a
Each additional 2kg or part thereof		£5.00	n/a

Prices in this table exclude VAT, which is charged at the standard rate.

For more information on Standard visit royalmail.com/standardresponseservices



Response Services Rate Card

Freepost NAME prices

Format	Item weight	1st Class
Letter	0-100g	£0.75
Large Letter	0-100g	£1.16
	101-250g	£1.61
	251-500g	£2.14
	501-750g	£3.04
Parcel	0-1000g	£5.35
	1001-1250g	£8.05
	1251-1500g	£9.05
	1501-1750g	£10.05
	1751-2000g	£11.05
	2001-4000g	£15.05
	4001-6000g	£20.05
Each additional 2kg or part thereof		£5.00

Prices in this table exclude VAT, which is charged at the standard rate.

And for more information on Freepost visit royalmail.com/freepostname

Cost per Special Delivery with Response (next day by 1.00pm)

Item weight	Compensation up to:		
	Up to £750	Up to £1,000	Up to £2,500
Not over 100g	£6.25	£7.25	£9.25
Not over 500g	£6.55	£7.55	£9.55
Not over 1kg	£7.65	£8.65	£10.65
Not over 2kg	£9.75	£10.75	£12.75
Not over 10kg	£13.45	£14.45	£16.45

Prices in this table exclude VAT, which is charged at the standard rate, add-ons, additional fees and surcharges where applicable.

For more information on Special Delivery with Response visit royalmail.com/business/shipping/uk-services/special-delivery-guaranteed-returns

Call your local Royal Mail Sales Centre on **03457 950 950*** (local rate).

If you are deaf or hard of hearing, we offer a textphone service on **03456 000 606.***

*We're open Monday to Friday 8am to 6pm.