



Changes to the definition of ‘Valuables’* for Business Account customers as listed in our General Terms & Conditions.

How the definition of ‘Valuables’ is changing:

From	To
jewellery (including, diamonds and precious stones)	jewellery (including, diamonds and precious stones) with a retail value of greater than £100
watches (the cases of which are made totally or mainly of precious metal)	Watches (the cases of which are made totally or mainly of precious metal) with a retail value of greater than £100
any precious metal that has been made to add value to the raw material (including coins used for ornament)	any precious metal that has been made to add value to the raw material (including coins used for ornament) with a retail value of greater than £100
articles similar to any of those referred to in (a) – (c) above with an intrinsic value	articles similar to any of those referred to in (a) – (c) above with an intrinsic value
any similar articles with a value other than the value of the workmanship	any similar articles with a value other than the value of the workmanship
money (including, tickets, coins (of any currency), bank notes (of any currency), postal orders, cheques; unused postage and revenue stamps and National Insurance stamps; exchequer bills, bills of exchange, promissory notes and credit notes; bonds, coupons and other investment certificates; and coupons, vouchers, tokens, cards, stamps and other documents that can be exchanged for money, goods or services, dividend warrants uncrossed and payable to bearer or bond coupons)	money (including, coins (of any currency), bank notes (of any currency), bullion, postal orders, cheques; unused postage and revenue stamps and National Insurance stamps; exchequer bills, bills of exchange, promissory notes and credit notes; bonds, coupons and other investment certificates; and coupons, vouchers, transferable tickets, tokens, cards, stamps and other documents that can be exchanged for money, goods or services, dividend warrants uncrossed and payable to bearer or bond coupons)

*Contents defined as ‘valuable’ can only be sent using our Special Delivery Guaranteed products.