



International services by country

A Guide for Franking





Contents

Contents

Go international with Franking	3
Tracking and signature - service availability by country	4 – 11

Go international with Franking

With Franking, there is a range of International services to send your letters and parcels overseas:

- **International Tracked & Signed** to 60 destinations
- **International Tracked** to 42 destinations
- **International Signed** – for those countries not served by International Tracked & Signed
- **International Standard** available worldwide
- **International Economy** available worldwide

To identify which countries we classify as Europe, please see the table below.

Those marked (EU) are in the European Union and incur VAT on our International Tracked services. Any countries not mentioned below are classed as Rest of World. For details go to royalmail.com/international-zones

Albania	Kyrgyzstan
Andorra	Latvia (EU)
Armenia	Liechtenstein
Austria (EU)	Lithuania (EU)
Azerbaijan	Luxembourg (EU)
Belarus	Macedonia
Belgium (EU)	Malta (EU)
Bosnia & Herzegovina	Moldova
Bulgaria (EU)	Montenegro
Canary Islands	Norway (inc Spitzbergen)
Croatia (EU)	Poland (EU)
Cyprus (EU)	Portugal (inc Azores and Madeira) (EU)
Czech Republic (EU)	Romania (EU)
Denmark (inc Faroe Islands & Greenland) (EU)	Russian Federation
Estonia (EU)	Serbia
Finland (EU)	Slovak Republic (EU)
France (inc Monaco) (EU)	Slovenia (EU)
Georgia	Spain (inc Balearic Islands) (EU)
Germany (EU)	Sweden (EU)
Gibraltar	Switzerland
Greece (EU)	Tajikistan
Hungary (EU)	The Netherlands (EU)
Iceland	Turkey
Ireland (Rep of) (EU)	Turkmenistan
Italy (inc San Marino and Vatican City) (EU)	Ukraine
Kazakhstan	Uzbekistan
Kosovo	

Tracking and signature - service availability by country

Country	Tracked & Signed	Tracked	Signed
Afghanistan	X	X	✓
Aland Islands	✓	✓	X
Albania	✓	X	X
Algeria	X	X	✓
Andorra	✓	✓	X
Angola	X	X	✓
Anguilla	X	X	✓
Antigua / Barbuda	X	X	✓
Argentina	✓	X	X
Armenia	X	X	✓
Aruba	X	X	✓
Ascension Island	X	X	✓
Australia	X	✓	✓
Austria	✓	✓	X
Azerbaijan	X	X	✓
Bahamas	X	X	✓
Bahrain	X	X	✓
Bangladesh	X	X	✓
Barbados	✓	X	X
Belarus	✓	X	X
Belgium	✓	✓	X
Belize	✓	X	X
Benin	X	X	✓
Bermuda	X	X	✓
Bhutan	X	X	✓
Bolivia	X	X	✓
Bonaire	X	X	✓
Bosnia & Herzegovina	X	X	✓
Botswana	X	X	✓
Brazil	X	✓	✓
British Indian Ocean Territory	X	X	✓
British Virgin Islands	X	X	✓
Brunei	X	X	✓
Bulgaria	✓	X	X

Tracking and signature - service availability by country

Country	Tracked & Signed	Tracked	Signed
Burkina Faso	X	X	✓
Burundi	X	X	✓
Cambodia	✓	X	X
Cameroon	✓	X	X
Canada	X	✓	✓
Canary Islands	✓	✓	X
Cape Verde	X	X	✓
Cayman Islands	✓	X	X
Central African Republic	X	X	✓
Ceuta	X	X	✓
Chad	X	X	✓
Chile	X	X	✓
China (People's Republic of)	✓	X	X
Christmas Island (Indian Ocean)	X	X	✓
Christmas Island (Pacific Ocean)	X	X	✓
Colombia	X	X	✓
Comoros Islands	X	X	✓
Congo (Dem. Rep of)	X	X	✓
Congo (Rep of)	X	X	✓
Cook Islands	✓	X	X
Costa Rica	X	X	✓
Croatia	✓	✓	X
Cuba	X	X	✓
Curacao	X	X	✓
Cyprus	✓	✓	X
Czech Republic	✓	✓	X
Denmark	✓	✓	X
Djibouti	X	X	✓
Dominica	X	X	✓
Dominican Republic	X	X	✓
Ecuador	✓	X	X
Egypt	X	X	✓
El Salvador	X	X	✓
Equatorial Guinea	X	X	✓

Tracking and signature - service availability by country

Country	Tracked & Signed	Tracked	Signed
Eritrea	X	X	✓
Estonia	X	✓	✓
Ethiopia	X	X	✓
Falkland Islands	X	X	✓
Faroe Islands	✓	✓	X
Fiji	X	X	✓
Finland	✓	✓	X
France	✓	✓	X
French Guiana	X	X	✓
French Polynesia	X	X	✓
French South Antarctic Territory	X	X	✓
Gabon	X	X	✓
Gambia	X	X	✓
Georgia	✓	X	X
Germany	✓	✓	X
Ghana	X	X	✓
Gibraltar	✓	✓	X
Greece	✓	✓	X
Greenland	✓	✓	X
Grenada	X	X	✓
Guadeloupe	X	X	✓
Guatemala	X	X	✓
Guinea	X	X	✓
Guinea-Bissau	X	X	✓
Guyana	X	X	✓
Haiti	X	X	✓
Honduras	X	X	✓
Hong Kong	✓	✓	X
Hungary	✓	✓	X
Iceland	✓	✓	X
India	X	✓	✓
Indonesia	✓	X	X
Iran (Islamic Republic of)	X	X	✓
Iraq	X	X	✓

Tracking and signature - service availability by country

Country	Tracked & Signed	Tracked	Signed
Ireland (Republic of)	✓	✓	x
Israel	x	✓	✓
Italy	✓	✓	x
Ivory Coast (Cote D'Ivoire)	x	x	✓
Jamaica	x	x	✓
Japan	✓	✓	x
Jordan	✓	x	x
Kazakhstan	✓	x	x
Kenya	x	x	✓
Kiribati	x	x	✓
Kosovo	x	x	✓
Kuwait	x	x	✓
Kyrgyzstan	x	x	✓
Laos (People's Democratic Republic of)	x	x	✓
Latvia	✓	✓	x
Lebanon	✓	✓	x
Lesotho	x	x	✓
Liberia	x	x	✓
Libya	x	x	✓
Liechtenstein	✓	✓	x
Lithuania	✓	✓	x
Luxembourg	✓	✓	x
Macao	x	x	✓
Macedonia	x	x	✓
Madagascar	x	x	✓
Mahore (also known as Mayotte)	x	x	✓
Malawi	x	x	✓
Malaysia	✓	✓	x
Maldives	x	x	✓
Mali	x	x	✓
Malta	✓	✓	x
Martinique	x	x	✓
Mauritania	x	x	✓
Mauritius	x	x	✓

Tracking and signature - service availability by country

Country	Tracked & Signed	Tracked	Signed
Melilla	X	X	✓
Mexico	X	X	✓
Moldova	✓	X	X
Mongolia	X	X	✓
Montenegro	X	X	✓
Montserrat	X	X	✓
Morocco	X	X	✓
Mozambique	X	X	✓
Myanmar	X	X	✓
Namibia	X	X	✓
Nauru Island	X	X	✓
Nepal	X	X	✓
Netherlands	✓	✓	X
New Caledonia	X	X	✓
New Zealand	✓	✓	X
Nicaragua	X	X	✓
Niger Republic	X	X	✓
Nigeria	X	X	✓
Niue Island	X	X	✓
North Korea (People's Democratic Republic of)	X	X	✓
Norway	X	X	✓
Oman	X	X	✓
Pakistan	X	X	✓
Palau (known also as Belau)	X	X	✓
Panama	X	X	✓
Papua New Guinea	X	X	✓
Paraguay	X	X	✓
Peru	X	X	✓
Philippines	X	X	✓
Pitcairn Island	X	X	✓
Poland	✓	✓	X
Portugal	✓	✓	X
Puerto Rico	X	X	✓
Qatar	X	X	✓

Tracking and signature - service availability by country

Country	Tracked & Signed	Tracked	Signed
Reunion Island	X	X	✓
Romania	✓	X	X
Russian Federation	✓	✓	X
Rwanda	X	X	✓
San Marino	✓	✓	X
Sao Tome & Principe	X	X	✓
Saudi Arabia	✓	X	X
Senegal	X	X	✓
Serbia	✓	✓	X
Seychelles	X	X	✓
Sierra Leone	X	X	✓
Singapore	✓	✓	X
Slovak Republic	✓	✓	X
Slovenia	✓	✓	X
Solomon Islands	X	X	✓
South Africa (Republic of)	X	X	✓
South Korea (Republic of)	✓	✓	X
South Sudan	X	X	✓
Spain	✓	✓	X
Sri Lanka	X	X	✓
St Eustatius	X	X	✓
St Helena	X	X	✓
St Kitts & Nevis	X	X	✓
St Lucia	X	X	✓
St Maarten	X	X	✓
St Vincent & The Grenadines	X	X	✓
Sudan	X	X	✓
Suriname	X	X	✓
Swaziland	X	X	✓
Sweden	✓	✓	X
Switzerland	✓	✓	X
Syria	X	X	✓
Taiwan	✓	✓	X
Tajikistan	X	X	✓

Tracking and signature - service availability by country

Country	Tracked & Signed	Tracked	Signed
Tanzania	X	X	✓
Thailand	✓	✓	X
Timor-Leste	X	X	✓
Togo	X	X	✓
Tokelau Islands	X	X	✓
Tonga	✓	X	X
Trinidad & Tobago	✓	X	X
Tristan de Cunha	X	X	✓
Tunisia	X	X	✓
Turkey	✓	✓	X
Turkmenistan	X	X	✓
Turks & Caicos Islands	X	X	✓
Tuvalu	X	X	✓
Uganda	✓	X	X
Ukraine	X	X	✓
United Arab Emirates	✓	X	X
Uruguay	X	X	✓
USA	✓	✓	X
Uzbekistan	X	X	✓
Vanuatu	✓	X	X
Vatican City State	✓	✓	X
Venezuela	X	X	✓
Vietnam	X	X	✓
Wallis & Futuna Islands	X	X	✓
Western Sahara	X	X	✓
Western Samoa	X	X	✓
Yemen, Republic of	X	X	✓
Zambia	X	X	✓
Zimbabwe	X	X	✓

Information updates

Although correct at the date this booklet went to print, from time to time services may be added to, changed or withdrawn.

Up to date information is available at
royalmail.com/international

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