1 Have you got the correct form?
This form is to be used when applying for a Redirection application on behalf of someone who has died or for whom you have power of attorney, deputyship or similar legal authority.
If you need to redirect mail for more than 2 people from and to the same addresses, please provide full names and dates of birth for each person on a separate sheet of paper. We will also need relevant ID as detailed in our terms and conditions.

2 Which addresses would you like mail redirected from and to?
*Old address – where would you like the mail redirected from?
*New address – where would you like the mail redirected to?

To check that postcodes are correct you can visit our website at royalmail.com/find-a-postcode

3 Names
Your name and details (the person applying for the Redirection)
*Title (Mr, Mrs, Ms etc.)
*Full first name
Middle initial(s)

Details of the person whose mail you want redirected
*Title (Mr, Mrs, Ms etc.)
*Full first name
Middle initial(s)

If you are applying to redirect mail for more than one person, please fill out the details relating to the second person below:

*Title (Mr, Mrs, Ms etc.)
*Full first name
Middle initial(s)

4 How long do you want mail redirected?
Please mark ‘X’ in the appropriate boxes.

*When do you want the Redirection to start? Start on this date:
*Please redirect mail for: [ ] 12 months [ ] 6 months [ ] 3 months or stop on this date:
5 How we use the data
We may pass the name and address of a person who has died to other organisations to prevent further mail being sent. We will also pass these application details and information regarding the status of your Redirection to organisations to prevent fraud and/or money laundering. By law, we have to pass on Redirection details to The Department of Work and Pensions and Local Authorities, so they can update their records. Further information about the use of your data is also contained in the Redirection terms and conditions.

6 Your Payment
For current prices go to royalmail.com/redirection. The price of the service is based on:

<table>
<thead>
<tr>
<th>Length of service you want</th>
<th>Where the new address is</th>
<th>Number of people</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 months or 6 months or 3 months</td>
<td>UK or EU or Rest of the World</td>
<td>For Example: 1 individual = application fee + x1 extra person fee 2 individuals = application fee + x1 extra person fee 3 individuals = application fee + x2 extra person fee (Fees are applicable for anyone over the age of 16)</td>
</tr>
</tbody>
</table>

7 What you are agreeing to

*Signature of the person applying for the Redirection:

[Signature]

By signing this form you agree to the Consumer Redirection Service terms and conditions, so please read them carefully beforehand. You can find the terms and conditions at royalmail.com/redirection, where you can also find a link to our privacy policy referred to in them. To obtain a paper copy of the terms and conditions or the privacy policy, please see the leaflet accompanying this form. It is a criminal offence to redirect mail without proper authority.

How we use the data provided on this form is described in our terms and conditions. This may include using the details of everyone named on this form to help prevent fraud and money laundering as required by law.

8 This is the identification we require

For your security, we need to verify your identity to set up your Redirection. We require different forms of identification depending on how you apply. Proof of identification must be from the items listed below; no other items are acceptable.

If you are a solicitor acting as a personal representative, we need to see an original or office-certified copy of the Grant of Probate or Grant of Letters of Administration and death certificate.

You can apply by post or at a Post Office® branch, see leaflet for details.

The person applying for the Redirection in section 3 must provide the following ID; no other items are acceptable.

*Please mark ‘X’ in the appropriate box.

Applying at a Post Office®

1 valid proof of new address from this list dated in the last 6 months:

- Original utility bill (NOT a mobile phone/store/charge card statement or bill printed from the internet)
- Original credit card statement
- Original bank or building society statement or passbook

AND

1 valid form of proof of name of person applying for the Redirection from this list:

- Credit/debit card
- Bank/building society book
- Passport

OR

- Original death certificate or interim death certificate (or a certified office copy)
- Power of attorney, deputyship or similar legal authority document certified by a solicitor (or a certified office copy)

Applying by Post

Send to Royal Mail Redirection Centre, Trent House, Media Way, STOKE-ON-TRENT ST1 5ST

1 valid proof of new address from this list dated in the last 6 months:

- Original utility bill (NOT a mobile phone/store/charge card statement or bill printed from the internet)
- Original credit card statement
- Original bank or building society statement or passbook

AND

Proof of name of the person applying for the Redirection:

- Original death certificate or interim death certificate (or a certified office copy)
- Power of attorney, deputyship or similar legal authority document certified by a solicitor (or a certified office copy)

Please keep a copy of all the documents you send to us. Total number of documents enclosed: All documents supplied will be returned to you.

Post Office® branch use only – All boxes must be completed

*You must check all the following:

Please mark to confirm

- Original proof of name
- Original proof of address dated within the last 6 months
- Date stamp on front
- ‘Addresses’ complete – Section 2
- ‘Names’ complete – Section 3
- You, the applicant over 18 – Section 3
- ‘Dates’ complete – Section 4
- ‘Signature’ complete – Section 7
- Horizon receipt issued

Please dispatch DAILY to Redirection Centre using EN2130ST only.

*You must complete the following boxes:

How many adults: Total fee taken £

Deceased/POA ID (1 required)

- Original death certificate seen
- Original power of attorney, deputyship or similar legal authority seen
- Additional form or sheet attached in the case of additional names

Please do not record or send any ID or payment details with this form.

Branch code: POL Horizon User ID: 98262162070