What can I send?

Item                              UK int.
Poisons, toxic liquids, solids and gases
   (including substances that are liable to cause death or injury if swallowed or inhaled or by skin contact, including arsenic, cyanide, fluorine, rat poison)  x x
Prescription medicines and drugs sent for scientific or medical purposes
   (toxic, flammable or toxic and flammable)  x x
Packaging guidelines: Inner packaging can be blister packs of tablets or capsules of liquid (each pack not to exceed 50ml/50g per tablet/capsule), or small bottles of liquid up to 50ml. Net quantity in any parcel not to exceed 500ml/500g. Medicines must be securely closed and placed in a sealed polythene bag (for liquids) or a siftproof container (for solids). Must be tightly packed in strong outer packaging and cushioned to prevent breakage. Sender’s name and address must be visible on the parcel.

Are you posting safely?

To comply with national and international regulations governing the carriage of mail, and ensure that mail in transport does not present a danger to the general public, we restrict or prohibit certain items from our network.

We want to ensure the mail is safe for everyone. Many everyday items, such as aerosols, nail varnish and perfumes are considered dangerous goods under transport legislation.

Failure to comply with these controls could result in prosecution.

You are responsible for checking whether or not an item is prohibited or restricted.

Consumer warning markings

Products bearing the following consumer warning symbols ARE dangerous goods and are prohibited unless specifically permitted otherwise.

To help you...

Royal Mail can arrange for alternative formats of this leaflet to be sent to you in:
• Large print
• Braille
• Audio CD
• Audio Cassette
To obtain a free copy call Customer Services on 03457 740 740

Textphone service for customers who are deaf or hearing impaired: 03456 000 606
Alternatively, please visit www.royalmail.com/prohibitedgoods or www.parcelforce.com/retailprohibitions

Please note consequential loss cover is not available when posting any Restricted materials.

Although correct on the date this leaflet went to print May 2018, prohibitions and restrictions, along with other terms and conditions are subject to revision from time to time. We reserve the right to refuse any other item banned by law or that in our opinion may be harmful or dangerous to our customers or employees. Up-to-date information may be obtained by contacting Royal Mail Customer Services on 03457 740 740 or by visiting www.royalmail.com/prohibitedgoods or www.parcelforce.com/retailprohibitions.

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Prohibited and restricted items

A guide to what you can and cannot send in the mail

Valid from Nov 2018

Note 1: A product bearing only the corrosive marking (depicted bottom right above) is NOT classified as dangerous goods if the signal word and hazard statement ‘Danger - causes serious eye damage’ applies.

Note 2: Environmentally hazardous substances are prohibited for items which exceed 5 litres/kg.

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Cannot read the text from the image.