



Rate Card

International Destination Sort™

Valid from 31st March to 16th May 2014

Pricing your mail

Countries are either priced individually or by zone. If the country is not shown use the list on pages 8 to 11 to see which zone your destination is in. The list also shows which service speeds operate to each country. Please check to ensure that the speed you require is available.

Remember, when pricing your mail, please exclude the weight of the bag. These prices are exclusive of VAT which is currently applicable to EU countries at the prevailing standard rate. Please note the minimum weight for a direct bag to a destination is 1.5kg.

For further details about this service please visit www.royalmail.com/destinationssort

2 easy steps to calculate your postage cost

- Where only the cost per kilo is provided:
total weight of items x cost per kg.
- Where a cost per item and a cost per kilo are provided:
(total number of items x cost per item) + (total weight of items x cost per kg).





Destination Sort™ - Western Europe Rates

Country	Priority Delivery aim 3-5 days†						Economy Delivery aim 5-10 days†					
	Letters		Flats		Packets		Letters		Flats		Packets	
	Price per item	Price per kg	Price per item	Price per kg	Price per item	Price per kg	Price per item	Price per kg	Price per item	Price per kg	Price per item	Price per kg
Austria*	£0.330	£7.550	£0.500	£4.350	£0.730	£4.160	£0.330	£7.400	£0.500	£4.290	£0.730	£4.105
Belgium*	£0.370	£3.700	£0.390	£3.820	£0.430	£3.540	£0.370	£3.540	£0.390	£3.660	£0.430	£3.430
Denmark*	£0.620	£5.350	£0.650	£8.100	£1.300	£4.300	£0.620	£4.215	£0.650	£5.910	£1.300	£4.210
Finland*	£0.385	£4.400	£0.440	£4.400	£0.750	£4.400	£0.385	£3.435	£0.440	£3.450	£0.750	£3.430
France*	£0.360	£4.100	£0.380	£4.100	£0.450	£3.900	£0.360	£4.000	£0.380	£4.000	£0.450	£3.850
Germany*	£0.250	£7.200	£0.700	£1.300	£1.250	£2.200	£0.250	£6.795	£0.700	£1.200	£1.250	£2.075
Greece*	£0.420	£6.560	£0.620	£4.450	£0.940	£3.540	£0.420	£6.350	£0.620	£4.290	£0.940	£3.325
Iceland	£0.370	£3.900	£0.420	£4.000	£0.750	£4.150	£0.370	£3.850	£0.420	£3.950	£0.750	£4.100
Ireland, Rep of*	£0.420	£1.300	£0.700	£3.350	£1.210	£3.590	£0.420	£1.250	£0.700	£3.300	£1.210	£3.550
Italy*	£0.350	£6.700	£0.520	£4.500	£0.630	£4.100	£0.350	£6.600	£0.520	£4.400	£0.630	£4.000
Luxembourg*	£0.380	£4.790	£0.560	£3.560	£0.650	£3.430	£0.380	£4.475	£0.560	£3.245	£0.650	£3.220
The Netherlands*	£0.250	£3.550	£0.250	£3.600	£0.600	£4.140	£0.250	£3.435	£0.250	£3.450	£0.600	£3.430
Norway	£0.580	£8.100	£0.660	£6.900	£1.500	£5.500	£0.580	£6.800	£0.660	£6.300	£1.500	£5.100
Portugal*	£0.340	£4.790	£0.360	£4.610	£0.390	£4.470	£0.340	£4.475	£0.360	£4.395	£0.390	£4.260
Spain*	£0.250	£3.820	£0.260	£3.980	£0.270	£3.830	£0.250	£3.660	£0.260	£3.605	£0.270	£3.550
Sweden*	£0.360	£4.850	£0.360	£4.800	£0.400	£4.750	£0.360	£4.800	£0.360	£4.695	£0.400	£3.930
Switzerland	£0.400	£6.300	£0.580	£5.300	£0.820	£4.990	£0.400	£5.620	£0.580	£4.915	£0.820	£4.780

As a guide, the destinations below should be priced to the corresponding countries

Destination	Country
Faroe Islands and Greenland	Denmark
Åland Islands	Finland
Andorra, Corsica and Monaco	France
San Marino, Sardinia and Vatican City	Italy
Spitzbergen	Norway
The Azores and Madeira	Portugal
Canary Islands, Balearic Islands	Spain
Liechtenstein	Switzerland

* Denotes an EU Country and will incur VAT at the standard rate.

† All delivery aim figures are in working days, except where weeks are stated, and exclude day of posting

Format dimensions

	Letters	Flats	Packets
Minimum size	90 x 140 mm	90 x 140 mm	Items exceeding one or more of the maximum weight and dimensions of a flat. For maximum dimensions please see the service user guide.
Maximum size	245 x 165 mm	381 x 305 mm	
Maximum weight	100g	500g	
Maximum thickness	5mm	20mm	



Destination Sort™ - Rest of Europe Rates

	Priority		Economy	
	Price per item	Price per kg	Price per item	Price per kg
Rest of Europe	Delivery aim 3-5 days†		Delivery aim 5-10 days†	
Bulgaria*	£0.320	£6.490	£0.320	£5.755
Cyprus*	£1.300	£4.300	£1.300	£4.210
Czech Republic*	£0.750	£4.400	£0.750	£3.430
Estonia*	£0.450	£3.900	£0.450	£3.850
Hungary*	£0.940	£3.540	£0.940	£3.325
Latvia*	£0.750	£4.150	£0.750	£4.100
Lithuania*	£1.210	£3.590	£1.210	£3.550
Malta*	£0.630	£4.100	£0.630	£4.000
Poland*	£0.650	£3.430	£0.650	£3.220
Romania*	£0.600	£4.140	£0.600	£3.430
Russia	£1.500	£5.500	£1.500	£5.100
Slovak Republic*	£0.390	£4.470	£0.390	£4.260
Slovenia*	£0.270	£3.830	£0.270	£3.550
Turkey	£0.400	£4.750	£0.400	£3.930
Rest of Europe	£0.820	£4.990	£0.820	£4.780

* Denotes an EU Country and will incur VAT at the standard rate.

† All delivery aim figures are in working days, except where weeks are stated, and exclude day of posting



Destination Sort™ - Rest of World Rates

	Priority		Standard		Economy	
	Price per item	Price per kg	Price per item	Price per kg	Price per item	Price per kg
North America	Delivery aim 5-7 days [†]		Delivery aim 10-14 days [†]		Delivery aim 6-8 weeks [†]	
USA	£0.265	£3.750	£0.245	£3.500	£0.265	£3.350
Rest of North America	£0.320	£4.270	£0.320	£4.160	£0.310	£3.920
Middle East	Delivery aim 5-7 days [†]		Delivery aim 10-14 days [†]		Delivery aim 8-12 weeks [†]	
Israel	£0.420	£4.400	£0.390	£3.880	£0.420	£3.845
Saudi Arabia	£0.000	£6.590	£0.000	£6.440	£0.000	£6.275
Rest of Middle East	£0.000	£6.490	£0.000	£6.300	£0.000	£6.100
Far East & Australasia	Delivery aim 5-7 days [†]		Delivery aim 14-21 days [†]		Delivery aim 8-12 weeks [†]	
Australia	£0.310	£7.280	£0.330	£6.550	£0.320	£4.370
China	£0.220	£6.100	£0.230	£4.450	£0.250	£4.400
Hong Kong	£0.200	£3.100	£0.200	£2.930	£0.200	£2.825
Japan	£0.360	£4.450	£0.390	£4.370	£0.385	£4.150
Malaysia	£0.000	£7.010	£0.000	£6.700	£0.000	£6.695
New Zealand	£0.350	£7.070	£0.340	£5.970	£0.350	£4.185
Singapore	£0.235	£3.680	£0.240	£3.350	£0.245	£3.220
Rest of Far East & Australasia	£0.000	£7.320	£0.000	£7.000	£0.000	£6.600
Central & South America	Delivery aim 5-7 days [†]		Delivery aim 14-21 days [†]		Delivery aim 8-12 weeks [†]	
Brazil	£0.000	£7.480	£0.000	£7.270	£0.000	£6.800
Mexico	£0.000	£7.380	£0.000	£7.270	£0.000	£6.745
Rest of Central & South America	£0.000	£7.420	£0.000	£7.000	£0.000	£6.600
Africa & Asia	Delivery aim 5-7 days [†]		Delivery aim 14-21 days [†]		Delivery aim 8-12 weeks [†]	
India	£0.000	£6.910	£0.000	£6.800	£0.000	£6.745
South Africa	£0.000	£7.330	£0.000	£7.010	£0.000	£6.800
Rest of Africa & Asia	£0.000	£7.420	£0.000	£7.000	£0.000	£6.700

[†] All delivery aim figures are in working days, except where weeks are stated, and exclude day of posting

M Bag Rates - Western Europe Rates

M-bags can only be used to send printed matter (e.g. newspapers, periodicals, books, etc.) to the same address. There are some exceptions - see the Destination Sort User Guide for more information.

Please note: M-bags weighing less than 5kg will be charged at a flat rate of £4.957 per bag plus a price per kilo. M-bags weighing 5kg or over will be charged at a kilo rate only.

Country	Priority M bags Delivery aim 3-5 days [†]				Economy M bags Delivery aim 10-15 days [†]			
	Under 5 kg		Over 5 kg		Under 5 kg		Over 5 kg	
	Price per bag	Price per kg	Price per bag	Price per kg	Price per bag	Price per kg	Price per bag	Price per kg
Austria*	£4.975	£1.523	£0.000	£2.415	£4.975	£1.179	£0.000	£2.089
Belgium*	£4.975	£0.893	£0.000	£1.785	£4.975	£0.857	£0.000	£1.768
Denmark*	£4.975	£1.365	£0.000	£2.258	£4.975	£1.071	£0.000	£1.982
Finland*	£4.975	£1.575	£0.000	£2.468	£4.975	£1.232	£0.000	£2.142
France*	£4.975	£0.945	£0.000	£1.838	£4.975	£0.857	£0.000	£1.768
Germany*	£4.975	£0.945	£0.000	£1.838	£4.975	£0.750	£0.000	£1.661
Greece*	£4.975	£1.470	£0.000	£2.363	£4.975	£1.071	£0.000	£2.100
Iceland	£4.975	£1.943	£0.000	£2.835	£4.975	£1.768	£0.000	£2.678
Ireland, Rep of*	£4.975	£0.945	£0.000	£1.838	£4.975	£0.857	£0.000	£1.768
Italy*	£4.975	£1.260	£0.000	£2.153	£4.975	£0.964	£0.000	£1.875
Luxembourg*	£4.975	£1.260	£0.000	£2.153	£4.975	£1.071	£0.000	£1.982
Netherlands*	£4.975	£0.945	£0.000	£1.838	£4.975	£0.911	£0.000	£2.000
Norway	£4.975	£1.260	£0.000	£2.153	£4.975	£1.071	£0.000	£1.982
Portugal*	£4.975	£1.470	£0.000	£2.363	£4.975	£1.071	£0.000	£1.982
Spain*	£4.975	£1.470	£0.000	£2.363	£4.975	£0.964	£0.000	£1.875
Sweden*	£4.975	£1.365	£0.000	£2.258	£4.975	£0.964	£0.000	£2.000
Switzerland	£4.975	£1.103	£0.000	£1.995	£4.975	£0.964	£0.000	£1.875

As a guide, the destinations below should be priced to the corresponding countries

Destination	Country
Faroe Islands and Greenland	Denmark
Åland Islands	Finland
Andorra, Corsica and Monaco	France
San Marino, Sardinia and Vatican City	Italy
Spitzbergen	Norway
The Azores and Madeira	Portugal
Canary Islands, Balearic Islands	Spain
Liechtenstein	Switzerland

* Denotes an EU Country and will incur VAT at the standard rate.

† All delivery aim figures are in working days, except where weeks are stated, and exclude day of posting

M-Bags - Rest of Europe Rates



Rest of Europe	Priority M bags Delivery aim 3-5 days [†]				Economy M bags Delivery aim 10-15 days [†]			
	Under 5 kg		Over 5 kg		Under 5 kg		Over 5 kg	
	Price per bag	Price per kg	Price per bag	Price per kg	Price per bag	Price per kg	Price per bag	Price per kg
Bulgaria*	£4.975	£2.100	£0.000	£2.993	£4.975	£1.446	£0.000	£2.357
Croatia*	£4.975	£2.940	£0.000	£3.833	£4.975	£1.446	£0.000	£2.357
Cyprus*	£4.975	£1.785	£0.000	£2.678	£4.975	£1.768	£0.000	£2.678
Czech Republic*	£4.975	£1.365	£0.000	£2.258	£4.975	£1.125	£0.000	£2.035
Estonia*	£4.975	£1.995	£0.000	£2.888	£4.975	£1.607	£0.000	£2.700
Gibraltar	£4.975	£2.940	£0.000	£3.833	£4.975	£1.446	£0.000	£2.357
Hungary*	£4.975	£1.365	£0.000	£2.258	£4.975	£1.179	£0.000	£2.300
Latvia*	£4.975	£2.048	£0.000	£2.940	£4.975	£1.446	£0.000	£2.357
Lithuania*	£4.975	£2.048	£0.000	£2.940	£4.975	£1.446	£0.000	£2.357
Malta*	£4.975	£2.363	£0.000	£3.255	£4.975	£2.142	£0.000	£3.053
Poland*	£4.975	£1.418	£0.000	£2.310	£4.975	£1.018	£0.000	£1.928
Romania*	£4.975	£2.100	£0.000	£2.993	£4.975	£1.446	£0.000	£2.357
Russia	£4.975	£1.943	£0.000	£2.835	£4.975	£1.928	£0.000	£2.839
Slovak Republic*	£4.975	£1.733	£0.000	£2.625	£4.975	£1.446	£0.000	£2.357
Slovenia*	£4.975	£2.940	£0.000	£3.833	£4.975	£1.446	£0.000	£2.357
Turkey	£4.975	£1.575	£0.000	£2.468	£4.975	£1.553	£0.000	£2.464
Rest of Europe	£4.975	£2.940	£0.000	£3.842	£4.975	£1.595	£0.000	£2.557

* Denotes an EU Country and will incur VAT at the standard rate.

† All delivery aim figures are in working days, except where weeks are stated, and exclude day of posting



M-Bags - Rest of World Rates

	Priority M bags				Standard M bags				Economy M bags			
	Under 5 kg		Over 5 kg		Under 5 kg		Over 5 kg		Under 5 kg		Over 5 kg	
	Price per bag	Price per kg	Price per bag	Price per kg	Price per bag	Price per kg	Price per bag	Price per kg	Price per bag	Price per kg	Price per bag	Price per kg
North America	Delivery aim 3-5 days [†]				Delivery aim 14-21 days [†]				Delivery aim 6-12 weeks [†]			
USA	£4.975	£1.785	£0.000	£2.678	£4.975	£1.418	£0.000	£2.310	£4.975	£1.393	£0.000	£2.303
Rest of North America	£4.975	£1.676	£0.000	£2.578	£4.975	£1.570	£0.000	£2.489	£4.975	£1.601	£0.000	£2.563
Middle East	Delivery aim 3-5 days [†]				Delivery aim 14-21 days [†]				Delivery aim 6-12 weeks [†]			
Israel	£4.975	£1.838	£0.000	£2.730	£4.975	£1.575	£0.000	£2.468	£4.975	£1.500	£0.000	£2.410
Saudi Arabia	£4.975	£1.890	£0.000	£2.783	£4.975	£1.575	£0.000	£2.468	£4.975	£1.500	£0.000	£2.410
UAE	£4.975	£1.544	£0.000	£2.436	£4.975	£1.481	£0.000	£2.373	£4.975	£1.350	£0.000	£2.260
Rest of Middle East	£4.975	£1.590	£0.000	£2.492	£4.975	£1.525	£0.000	£2.444	£4.975	£1.552	£0.000	£2.514
Far East & Australasia	Delivery aim 3-5 days [†]				Delivery aim 14-21 days [†]				Delivery aim 6-12 weeks [†]			
Australia	£4.975	£4.673	£0.000	£5.565	£4.975	£4.043	£0.000	£4.935	£4.975	£1.607	£0.000	£2.517
China	£4.975	£1.575	£0.000	£2.468	£4.975	£1.523	£0.000	£2.415	£4.975	£1.393	£0.000	£2.303
Hong Kong	£4.975	£1.313	£0.000	£2.205	£4.975	£1.208	£0.000	£2.100	£4.975	£1.179	£0.000	£2.089
Japan	£4.975	£2.415	£0.000	£3.308	£4.975	£1.995	£0.000	£2.888	£4.975	£1.446	£0.000	£2.357
Malaysia	£4.975	£1.365	£0.000	£2.258	£4.975	£1.208	£0.000	£2.100	£4.975	£1.179	£0.000	£2.089
New Zealand	£4.975	£4.725	£0.000	£5.618	£4.975	£3.255	£0.000	£4.400	£4.975	£1.714	£0.000	£2.624
Singapore	£4.975	£1.418	£0.000	£2.310	£4.975	£1.260	£0.000	£2.153	£4.975	£1.179	£0.000	£2.089
South Korea	£4.975	£2.499	£0.000	£3.392	£4.975	£2.279	£0.000	£3.171	£4.975	£1.607	£0.000	£2.517
Taiwan	£4.975	£2.499	£0.000	£3.392	£4.975	£2.279	£0.000	£3.171	£4.975	£1.607	£0.000	£2.517
Rest of Far East & Australasia	£4.975	£2.692	£0.000	£3.594	£4.975	£2.346	£0.000	£3.265	£4.975	£1.847	£0.000	£2.809
Central & South America	Delivery aim 3-5 days [†]				Delivery aim 14-21 days [†]				Delivery aim 6-12 weeks [†]			
Argentina	£4.975	£2.499	£0.000	£3.392	£4.975	£2.048	£0.000	£2.940	£4.975	£1.553	£0.000	£2.464
Brazil	£4.975	£1.943	£0.000	£2.835	£4.975	£1.785	£0.000	£2.678	£4.975	£1.500	£0.000	£2.410
Falkland Isles	£4.975	£8.500	£0.000	£9.500	£4.975	£7.500	£0.000	£8.400	£4.975	£1.060	£0.000	£2.150
Mexico	£4.975	£2.100	£0.000	£2.993	£4.975	£2.048	£0.000	£2.940	£4.975	£1.393	£0.000	£2.303
Rest of Central & South America	£4.975	£2.573	£0.000	£3.475	£4.975	£2.108	£0.000	£3.027	£4.975	£1.640	£0.000	£2.602
Africa & Asia	Delivery aim 3-5 days [†]				Delivery aim 14-21 days [†]				Delivery aim 6-12 weeks [†]			
India	£4.975	£1.365	£0.000	£2.258	£4.975	£1.313	£0.000	£2.205	£4.975	£1.286	£0.000	£2.196
Kenya	£4.975	£2.363	£0.000	£3.255	£4.975	£2.310	£0.000	£3.203	£4.975	£1.607	£0.000	£2.517
Nigeria	£4.975	£2.363	£0.000	£3.255	£4.975	£2.310	£0.000	£3.203	£4.975	£1.607	£0.000	£2.517
Pakistan	£4.975	£2.363	£0.000	£3.255	£4.975	£2.310	£0.000	£3.203	£4.975	£1.607	£0.000	£2.517
South Africa	£4.975	£1.890	£0.000	£2.783	£4.975	£1.785	£0.000	£2.678	£4.975	£1.393	£0.000	£2.303
Rest of Africa & Asia	£4.975	£2.433	£0.000	£3.335	£4.975	£2.379	£0.000	£3.298	£4.975	£1.622	£0.000	£2.584

[†] All delivery aim figures are in working days, except where weeks are stated, and exclude day of posting

Services by destination

Afghanistan	Africa & Asia	Priority, Economy	Burma	Africa & Asia	Priority, Standard, Economy
Albania	Rest of Europe	Priority, Economy	Burundi	Africa & Asia	Priority, Economy
Algeria	Africa & Asia	Priority, Standard, Economy	Cambodia	Far East & Australasia	Priority, Economy
Andorra	Rest of Europe	Priority, Economy	Cameroon Rep	Africa & Asia	Priority, Economy
Angola	Africa & Asia	Priority, Economy	Canada	North America	Priority, Standard, Economy
Anguilla	Central & S America	Priority, Economy	Canary Islands	Rest of Europe	Priority, Economy
Antigua	Central & S America	Priority, Economy	Cape Verde	Africa & Asia	Priority, Economy
Argentina	Central & S America	Priority, Standard	Caroline Islands	North America	Priority, Economy
Aland Islands	Rest of Europe	Priority, Economy	Cayman Islands	Central & S America	Priority, Economy
Armenia	Rest of Europe	Priority, Economy	Central Africa	Africa & Asia	Priority, Economy
Aruba	Central & S America	Priority	Ceuta	Africa & Asia	Economy
Ascension Island	Central & S America	Priority, Economy	Chad	Africa & Asia	Priority
Australia	Far East & Australasia	Priority, Standard, Economy	Chafarinas Islands	Africa & Asia	Economy
Austria	European Union	Priority, Economy	Chile	Central & S America	Priority, Standard, Economy
Azerbaijan	Rest of Europe	Priority, Economy	China	Far East & Australasia	Priority, Standard, Economy
Azores	European Union	Priority, Economy	Christmas Island (Indian Ocean)	Far East & Australasia	Priority, Economy
Bahamas	Central & S America	Priority, Standard, Economy	Christmas Islands (Pacific Ocean)	Far East & Australasia	Priority
Bahrain	Middle East	Priority, Standard, Economy	Cocos Islands	Far East & Australasia	Priority
Bangladesh	Africa & Asia	Priority, Standard, Economy	Colombia	Central & S America	Priority, Standard, Economy
Barbados	Central & S America	Priority, Standard, Economy	Comoros Islands	Africa & Asia	Priority, Economy
Belarus	Rest of Europe	Priority, Economy	Congo, Democratic Rep of	Central & S America	Priority, Standard, Economy
Belau	Far East & Australasia	Priority, Economy	Congo	Africa & Asia	Priority, Economy
Belgium	European Union	Priority, Economy	Cook Islands	Far East & Australasia	Priority, Economy
Belize	Central & S America	Priority, Economy	Coral Sea Island	Far East & Australasia	Priority, Economy
Benin	Africa & Asia	Priority, Economy	Corsica	European Union	Priority, Economy
Bermuda	Central & S America	Priority, Standard, Economy	Costa Rica	Central & S America	Priority, Standard, Economy
Bhutan	Africa & Asia	Priority, Economy	Cote D'Ivoire	Africa & Asia	Priority, Standard, Economy
Bolivia	Central & S America	Priority, Standard, Economy	Croatia	Rest of Europe	Priority, Economy
Bonaire	Central & S America	Priority, Economy	Cuba	Central & S America	Priority, Economy
Bosnia - Herzegovina	Rest of Europe	Priority, Economy	Curaçao	Central & S America	Priority, Economy
Botswana	Africa & Asia	Priority, Standard, Economy	Cyprus	European Union	Priority, Economy
Brazil	Central & S America	Priority, Standard, Economy	Czech Republic	European Union	Priority, Economy
British Antarctic Territory	Central & S America	Priority	Denmark	European Union	Priority, Economy
British Indian Ocean Territory	Far East & Australasia	Priority, Economy	Djibouti	Africa & Asia	Priority, Economy
British Virgin Islands	Central & S America	Priority, Economy	Dominica	Central & S America	Priority, Economy
Brunei	Far East & Australasia	Priority, Standard, Economy			
Bulgaria	European Union	Priority, Economy			
Burkina Faso	Africa & Asia	Priority, Economy			



Services by destination continued

Dominican Rep	Central & S America	Priority, Standard, Economy	Honduras	Central & S America	Priority, Economy
East Timor	Far East & Australasia	Priority, Economy	Hong Kong	Far East & Asia	Priority, Standard, Economy
Ecuador	Central & S America	Priority, Standard, Economy	Hungary	European Union	Priority, Economy
Egypt	Middle East	Priority, Standard, Economy	Iceland	Rest of Europe	Priority, Economy
El Salvador	Central & S America	Priority, Standard, Economy	India	Africa & Asia	Priority
Equatorial Guinea	Africa & Asia	Priority, Economy	Indonesia	Far East & Australasia	Priority, Standard, Economy
Eritrea	Africa & Asia	Priority, Standard, Economy	Iran	Middle East	Priority, Standard, Economy
Estonia	European Union	Priority, Economy	Iraq	Middle East	Priority, Standard, Economy
Ethiopia	Africa & Asia	Priority, Standard, Economy	Ireland, Rep	European Union	Priority, Economy
Falkland Islands	Central & S America	Priority, Economy	Israel	Middle East	Priority, Standard, Economy
Fanning Island	Far East & Australasia	Economy	Italy	European Union	Priority, Economy
Faroe Islands	European Union	Priority, Economy	Jamaica	Central & S America	Priority, Standard, Economy
Fiji	Far East & Australasia	Priority, Standard, Economy	Japan	Far East & Australasia	Priority, Standard, Economy
Finland	European Union	Priority, Economy	Jordan	Middle East	Priority, Standard, Economy
France	European Union	Priority, Economy	Kazakhstan	Rest of Europe	Priority, Economy
French Guiana	Central & S America	Priority, Economy	Keeling	Far East & Australasia	Economy
French Polynesia	Far East & Australasia	Priority, Economy	Kenya	Africa & Asia	Priority, Standard, Economy
French South Antarctic Territory	Far East & Australasia	Priority, Economy	Kiribati	Far East & Australasia	Priority, Economy
French West Indies	Central & S America	Priority, Economy	Korea, North	Far East & Australasia	Priority, Standard, Economy
Gabon	Africa & Asia	Priority, Economy	Korea, South	Far East & Australasia	Priority, Standard, Economy
Gambia	Africa & Asia	Priority, Economy	Kosovo	Rest of Europe	Priority, Economy
Georgia	Rest of Europe	Priority, Economy	Kuwait	Middle East	Priority, Standard, Economy
Germany	European Union	Priority, Economy	Kyrgyzstan	Rest of Europe	Priority, Economy
Ghana	Africa & Asia	Priority, Standard, Economy	Laos	Far East & Australasia	Priority, Economy
Gibraltar	Rest of Europe	Priority, Economy	Latvia	European Union	Priority, Economy
Greece	European Union	Priority, Economy	Lebanon	Middle East	Priority, Standard, Economy
Greenland	European Union	Priority, Economy	Lesotho	Africa & Asia	Priority, Standard, Economy
Grenada	Central & S America	Priority, Economy	Liberia	Africa & Asia	Priority, Standard, Economy
Guadeloupe	Central & S America	Priority, Economy	Libya	Africa & Asia	Priority, Standard, Economy
Guam	North America	Priority, Economy	Liechtenstein	Rest of Europe	Priority, Economy
Guantanamo	North America	Priority, Economy	Line Islands	Far East & Australasia	Economy
Guatemala	Central & S America	Priority, Standard, Economy	Lithuania	European Union	Priority, Economy
Guinea	Africa & Asia	Priority, Economy	Lord Howe Island	Far East & Australasia	Economy
Guinea-Bissau	Africa & Asia	Priority, Economy	Luxembourg	European Union	Priority, Economy
Guyana	Central & S America	Priority, Standard, Economy	Macao	Far East & Australasia	Priority, Economy
Haiti	Central & S America	Priority, Economy			
Hawaii	North America	Priority, Economy			

Services by destination continued

Macedonia	Rest of Europe	Priority, Economy
Madagascar	Africa & Asia	Priority, Economy
Madeira	European Union	Priority, Economy
Mahore (Mayotte)	Africa & Asia	Priority
Malawi	Africa & Asia	Priority, Standard, Economy
Malaysia (Malaya)	Far East & Australasia	Priority, Standard, Economy
Maldives	Africa & Asia	Priority, Economy
Mali	Africa & Asia	Priority, Economy
Malta	European Union	Priority, Economy
Mariana Islands	North America	Priority, Economy
Marshall Islands	North America	Priority, Economy
Martinique	Central & S America	Priority, Economy
Mauritania	Africa & Asia	Priority, Economy
Mauritius	Africa & Asia	Priority, Standard, Economy
Melilla	Africa & Asia	Economy
Mexico	Central & S America	Priority, Standard, Economy
Moldova	Rest of Europe	Priority, Economy
Monaco	European Union	Priority, Economy
Mongolia	Africa & Asia	Priority, Economy
Montenegro	Rest of Europe	Priority, Economy
Montserrat	Central & S America	Priority, Economy
Morocco	Africa & Asia	Priority, Standard, Economy
Mozambique	Africa & Asia	Priority, Standard, Economy
Myanmar	Africa & Asia	Priority, Standard, Economy
Namibia	Africa & Asia	Priority, Economy
Nauru Island	Far East & Australasia	Priority, Economy
Nepal	Africa & Asia	Priority, Economy
The Netherlands	European Union	Priority, Economy
Netherlands Antilles	Central & S America	Priority, Economy
New Caledonia	Far East & Australasia	Priority, Economy
New Hebrides	Far East & Australasia	Economy
New Zealand	Far East & Australasia	Priority, Standard, Economy
New Zealand Antarctic Territory	Far East & Australasia	Priority
Nicaragua	Central & S America	Priority, Economy
Niger Rep	Africa & Asia	Priority, Economy
Nigeria	Africa & Asia	Priority, Standard, Economy
Niue Island	Far East & Australasia	Priority, Economy
Norfolk Island	Far East & Australasia	Priority, Economy

Norway	Rest of Europe	Priority, Economy
Norwegian Antarctic Territory	Far East & Australasia	Priority
Ocean Island	Far East & Australasia	Economy
Oman	Middle East	Priority, Standard, Economy
Pakistan	Africa & Asia	Priority, Standard, Economy
Panama	Central & S America	Priority, Standard, Economy
Papua New Guinea	Far East & Australasia	Priority, Standard, Economy
Paraguay	Central & S America	Priority, Standard, Economy
Peru	Central & S America	Priority, Standard, Economy
Philippines	Far East & Australasia	Priority, Standard, Economy
Phoenix Island	Far East & Australasia	Economy
Pitcairn Island	Far East & Australasia	Priority, Economy
Poland	European Union	Priority, Economy
Portugal	European Union	Priority, Economy
Puerto Rico	Central & S America	Priority, Standard, Economy
Qatar	Middle East	Priority, Standard, Economy
Réunion Island	Africa & Asia	Priority, Economy
Romania	European Union	Priority, Economy
Russian Federation	Rest of Europe	Priority, Economy
Rwanda	Africa & Asia	Priority, Economy
San Marino	European Union	Priority, Economy
São Tomé and Príncipe	Africa & Asia	Priority, Economy
Saudi Arabia	Middle East	Priority, Standard, Economy
Senegal	Africa & Asia	Priority, Economy
Serbia	Rest of Europe	Priority, Economy
Seychelles	Africa & Asia	Priority, Standard, Economy
Sierra Leone	Africa & Asia	Priority, Standard, Economy
Singapore	Far East & Australasia	Priority, Standard, Economy
Slovak Rep	European Union	Priority, Economy
Slovenia	European Union	Priority, Economy
Society Islands	Far East & Australasia	Economy
Solomon Islands	Far East & Australasia	Priority, Economy
Somalia	Africa & Asia	Priority, Standard, Economy
South Africa	Africa & Asia	Priority, Standard, Economy

Services by destination continued

Spain	European Union	Priority, Economy	USA	North America	Priority, Standard, Economy
Spanish Territory N Africa	Africa & Asia	Priority, Economy	Uzbekistan	Rest of Europe	Priority, Economy
Spitzbergen	Rest of Europe	Priority, Economy	Vanuatu	Far East & Australasia	Priority, Economy
Sri Lanka	Africa & Asia	Priority, Standard, Economy	Vatican City State	Rest of Europe	Priority, Economy
St Eustatias	Central & S America	Priority, Economy	Venezuela	Central & S America	Priority, Standard, Economy
St Helena	Central & S America	Priority, Economy	Vietnam	Far East & Australasia	Priority, Economy
St Kitts & Nevis	Central & S America	Priority, Economy	Wake Island	North America	Economy
St Lucia	Central & S America	Priority, Economy	Wallis & Futuna Islands	Far East & Australasia	Priority, Economy
St Martin	Central & S America	Priority, Economy	Washington Island	Far East & Australasia	Economy
St Vincent	Central & S America	Priority, Economy	Western Sahara	Africa & Asia	Priority
Sudan	Africa & Asia	Priority, Standard, Economy	Western Samoa	Far East & Australasia	Priority, Standard, Economy
Surinam	Central & S America	Priority, Standard, Economy	Yemen	Middle East	Priority, Standard, Economy
Swaziland	Africa & Asia	Priority, Standard, Economy	Zambia	Africa & Asia	Priority, Standard, Economy
Sweden	European Union	Priority, Economy	Zimbabwe	Africa & Asia	Priority, Standard, Economy
Switzerland	Rest of Europe	Priority, Economy			
Syria	Middle East	Priority, Standard, Economy			
Tahiti	Far East & Australasia	Priority, Economy			
Taiwan	Far East & Australasia	Priority, Standard, Economy			
Tajikistan	Rest of Europe	Priority, Economy			
Tanzania	Africa & Asia	Priority, Standard, Economy			
Thailand	Far East & Australasia	Priority, Standard, Economy			
Tibet	Far East & Australasia	Priority, Economy			
Togo	Africa & Asia	Priority, Economy			
Tokelau Islands	Far East & Australasia	Priority, Economy			
Tonga	Far East & Australasia	Priority, Economy			
Trinidad & Tobago	Central & S America	Priority, Standard, Economy			
Tristan da Cunha	Africa & Asia	Priority, Economy			
Tunisia	Africa & Asia	Priority, Standard, Economy			
Turkey	Rest of Europe	Priority, Economy			
Turkmenistan	Rest of Europe	Priority			
Turks & Caicos Islands	Central & S America	Priority, Economy			
Tuvalu	Far East & Australasia	Priority, Economy			
Uganda	Africa & Asia	Priority, Standard, Economy			
Ukraine	Rest of Europe	Priority, Economy			
United Arab Emirates	Middle East	Priority, Standard, Economy			
Uruguay	Central & S America	Priority, Standard, Economy			
US Pacific Islands	North America	Priority, Economy			
US Samoa	Far East & Australasia	Economy			
US Virgin Islands	Central & S America	Priority, Economy			

Remedial work charges for International Destination Sort™

Mail which is prepared or presented incorrectly risks being delayed, since we have to remove it from our system and carry out the necessary remedial work. Equally we may incur charges from overseas postal authorities if mail is in breach of international postal regulations. The effect of any remedial work is to slow down the mail and increase costs within the supply chain.

Charges for remedial work, as set out in the table below, will be made against the original product codes. These charges are agreed as representing the increased costs to Royal Mail caused by the need to perform the remedial work.

Please note that all remedial work will incur VAT charges at standard rates.

Problem	Solution	Charge
Incorrect bag (see Destination Sort user guide for more details)	Poster authorises Royal Mail to perform rework	£0.50 per bag plus £25 rework fee
	Poster requests Royal Mail to return mail	£0.22 per kg plus £25 rework fee
	Poster to collect mail from Royal Mail	£0.16 per kg plus £25 rework fee
Underweight bag (below 1.5kg)	Poster authorises Royal Mail to perform rework	Mixed Mail Unsorted rates plus £25 rework fee
	Poster requests Royal Mail to return mail	£0.22 per kg plus £25 rework fee
	Poster to collect mail from Royal Mail	£0.16 per kg plus £25 rework fee
Overweight bag (above 11kg)	Poster authorises Royal Mail to perform rework	£1 per bag plus £25 rework fee
	Poster requests Royal Mail to return mail	£0.22 per kg plus £25 rework fee
	Poster to collect mail from Royal Mail	£0.16 per kg plus £25 rework fee
Incorrect label on bag or bag incorrectly sealed	Poster authorises Royal Mail to perform rework	£0.50 per bag plus £25 rework fee
	Poster requests Royal Mail to return mail	£0.22 per kg plus £25 rework fee
	Poster to collect mail from Royal Mail	£0.16 per kg plus £25 rework fee
Incorrect bag tie used to seal bag (all Destination Sort bags must be sealed with a black IDC01 tamper proof bag tie)	Poster authorises Royal Mail to perform rework	£0.50 per bag plus £25 rework fee
	Poster requests Royal Mail to return mail	£0.22 per kg plus £25 rework fee
	Poster to collect mail from Royal Mail	£0.16 per kg plus £25 rework fee
Indicia missing or incorrect	Poster authorises Royal Mail to apply the correct indicia	£0.02 per machinable item plus £25 rework fee
		£0.08 per non machinable item plus £25 rework fee
	Poster requests Royal Mail to return mail	£0.22 per kg plus £25 rework fee
	Poster to collect mail from Royal Mail	£0.16 per kg plus £25 rework fee

Remedial work charges for International Destination Sort™ continued

Problem	Solution	Charge
Oversized items (see Destination Sort user guide for more details)	Poster requests Royal Mail to return mail	£0.22 per kg plus £25 rework fee
	Poster to collect mail from Royal Mail	£0.16 per kg plus £25 rework fee
Posting Cheque / Sales Order incorrectly completed E.g. Understated items or weight	Poster authorises Royal Mail to amend Posting Cheque / Sales Order	£2 per line (minimum charge of £25 per page)
	Poster requests Royal Mail to return mail	£0.22 per kg plus £25 rework fee
	Poster to collect mail from Royal Mail	£0.16 per kg plus £25 rework fee
	Poster authorises Royal Mail to process mail at International Mixed Mail Unsorted rates	International Mixed Mail Unsorted rates plus £25 rework fee
Changing collection arrangements without 48 hours notice	N / A	£50
Cancellation of a booked collection without notifying Royal Mail	N / A	£100
Storage charges	Storage charge per container. If pre-agreed	£1 per day
	If rework awaiting customer decision over 24 hours	£2 per day
Items not conforming to International Postal Regulations E.g. Mail displaying a non UK return address or mail which is incorrectly sorted	When noticed within the UK we will offer you the following options:	
	Poster requests Royal Mail to return mail	£0.22 per kg plus £25 rework fee
	Poster to collect mail from Royal Mail	£0.16 per kg plus £25 rework fee
	Advise you of the cost of remedying the error and forwarding the items	Charge will be advised at the time
	Where errors are notified to us by the receiving country we will contact the poster and advise on the options available	Charge will be advised at the time
All other errors	Poster authorises Royal Mail to process the mail at International Mixed Mail Unsorted rates	Mail will be charged at current International Mixed Mail Unsorted rates applicable to its destination and format plus £0.01 per item and a £25 rework fee
	Poster requests Royal Mail to return mail	£0.22 per kg plus £25 rework fee
	Poster requests Royal Mail to return mail	£0.16 per kg plus £25 rework fee

Help & Advice

For a pricing calculator and information on Destination Sort, visit our technical website at www.internationalmailtechnical.com

Although correct at the date this booklet went to print, from time to time services may be added to, or withdrawn. Up-to-date information may be obtained from a Royal Mail Sales Centre on 08457 950 950 (Calls charged at local rate) or at www.royalmail.com/destinationsort

You may also be interested in

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