



Integrating your WooCommerce store with Click & Drop



Before setting up connection to WooCommerce

In order to be able to set up a connection to WooCommerce, there are minimum requirements that must be met in order for the integration to be successful:

- WooCommerce Version 3.0 or higher
- WordPress version 4.4 or higher
- Custom permalink settings must be enabled in your WordPress account. You can set this by going into your 'Settings' > 'Permalinks' in your WordPress Store. Under 'Common Settings' choose any permalink option other than 'Plain'.
- Your WooCommerce store URL must be https:// as http:// is not supported.
- API version 2.0 or higher

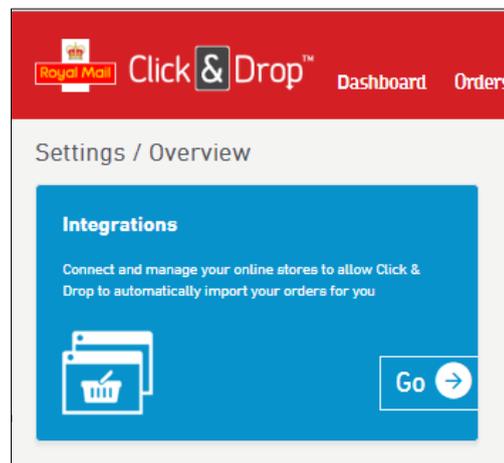
For further information on WooCommerce REST API, see: <http://woocommerce.github.io/woocommerce-rest-api-docs/>

How to set up the integration with your WooCommerce store

Within Click & Drop, click on the 'Settings' link.

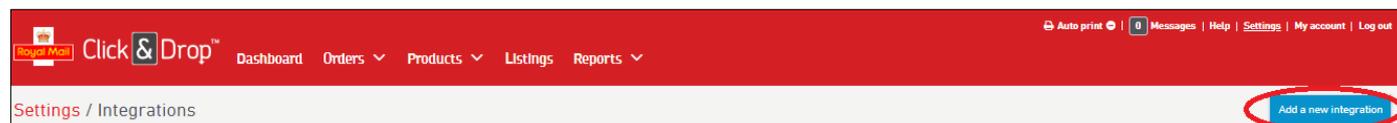


The 'Settings / Overview' page will open.



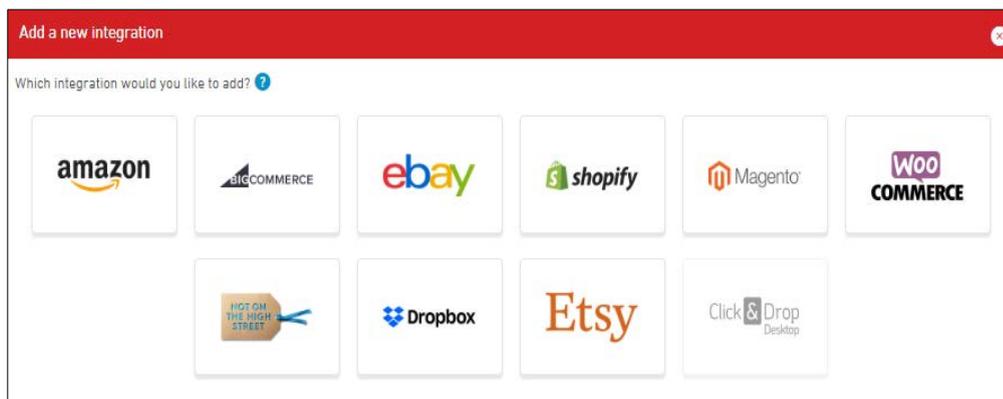
In the 'Integrations' section, click on the 'Go' button

Then, click on 'Add new integration'

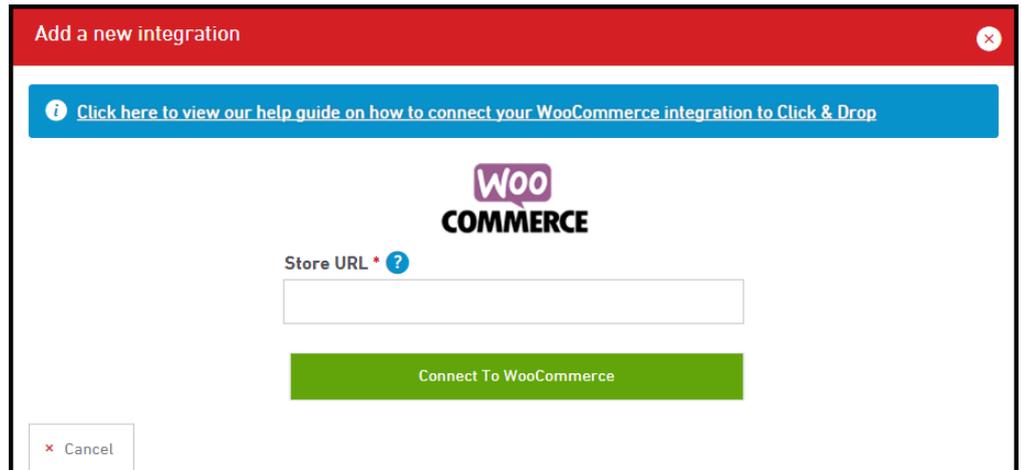


A new pop up window appears asking you to choose which marketplace store that you would like to connect to.

Click on 'WooCommerce'.

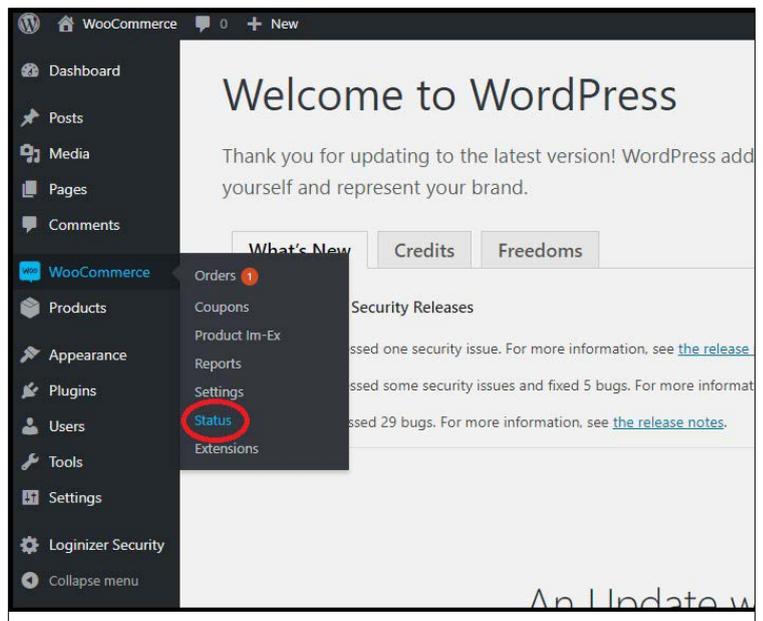


A new pop-up window appears, where you need to enter your WooCommerce Store URL.

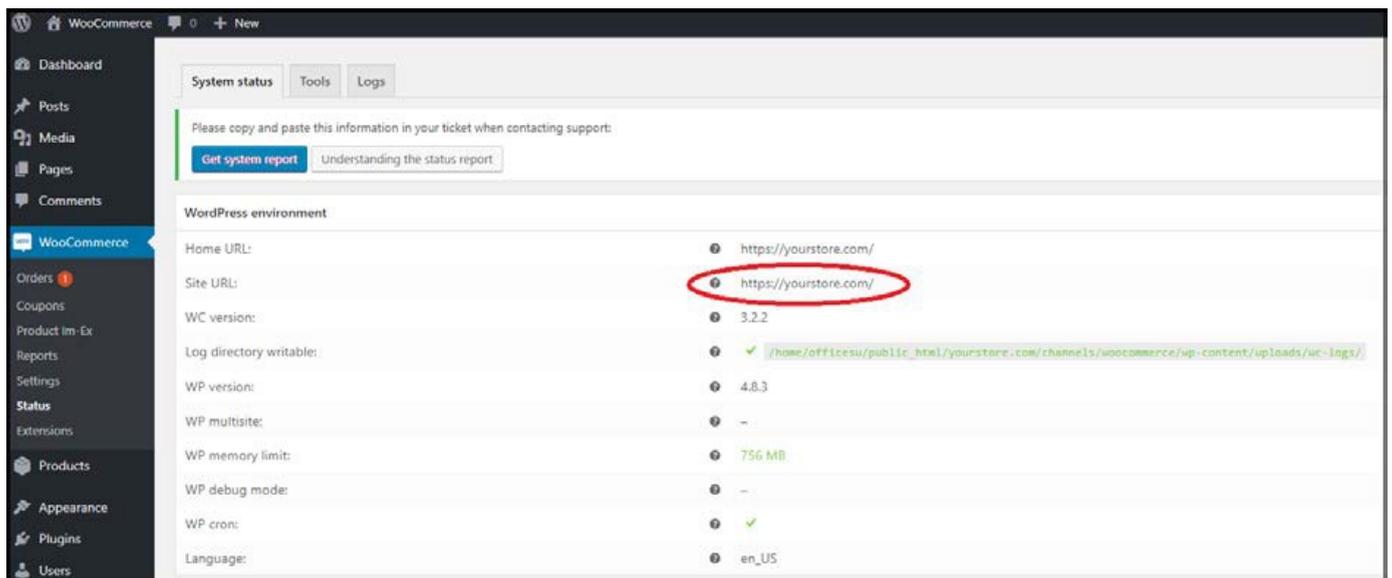


To get this information you will need to log in to your WordPress website in a new tab or window.

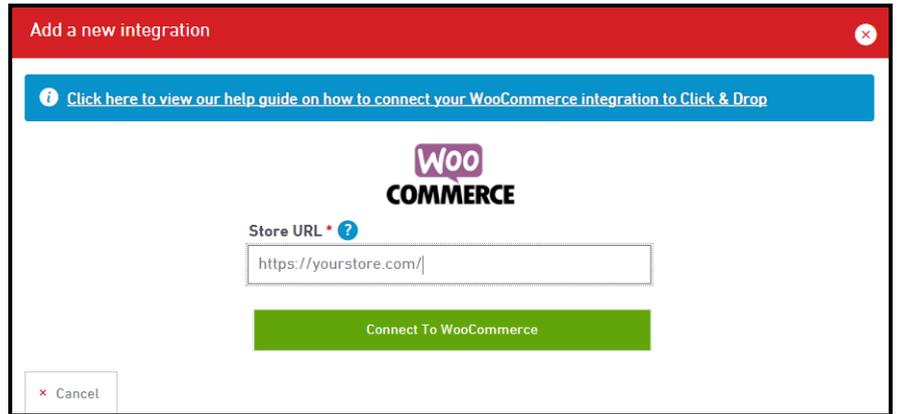
Once you have logged into your WordPress website, in the left hand menu, hover your mouse over 'WooCommerce', then click 'Status' from the drop down menu that appears



In the 'WordPress environment' section, you will find both your Home URL and Site URL. Copy the 'Site URL'

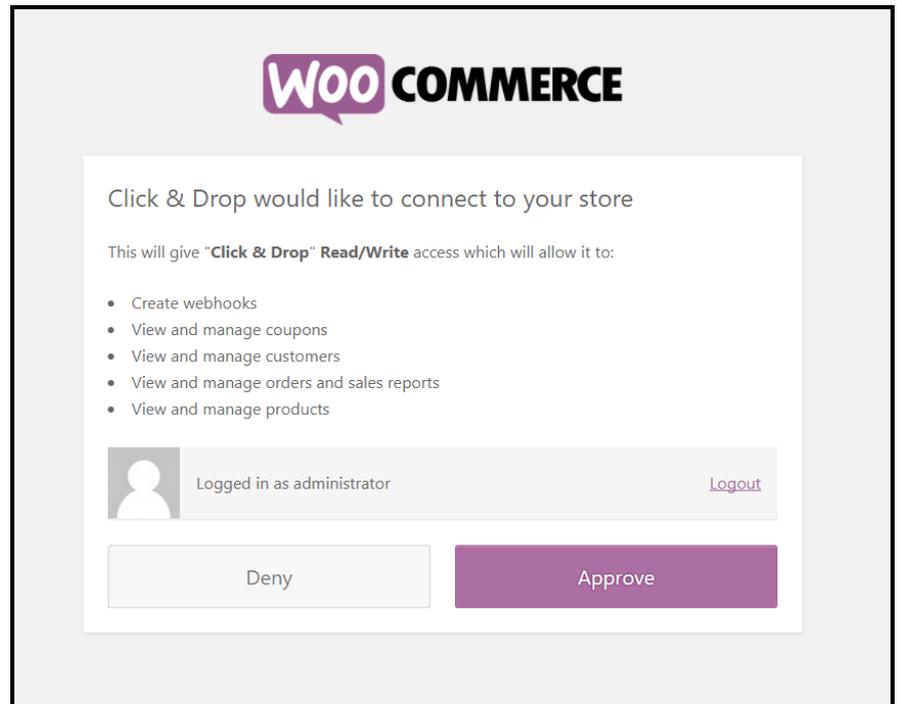


Now go back to Click & Drop and paste the 'Site URL' into the 'Store URL' field, then click the 'Connect to WooCommerce' button.



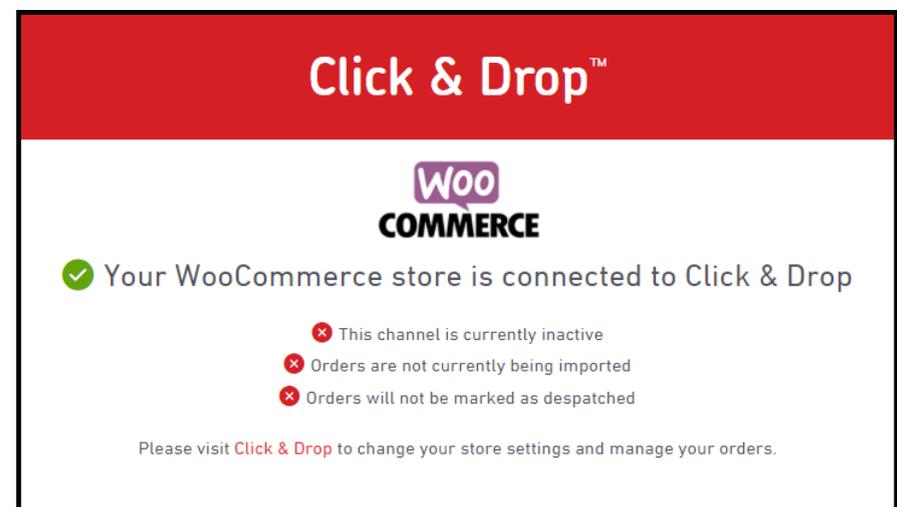
A new window will appear displaying the permissions needed for Click & Drop to successfully integrate with your WooCommerce web store.

Click the 'Approve' button.



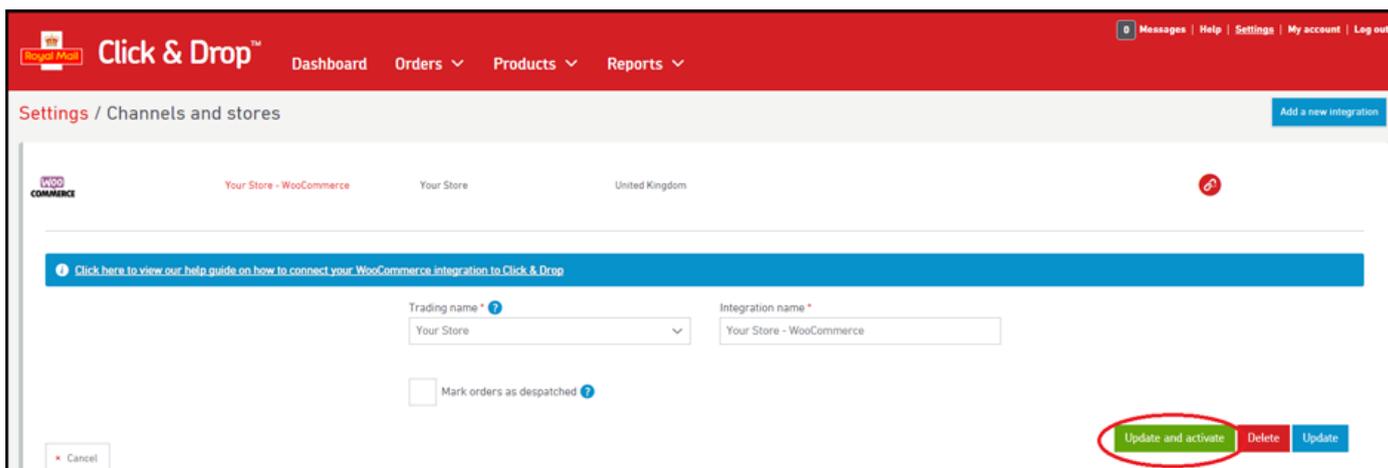
You will then be redirected back to Click & Drop and a message is displayed as shown, confirming that your WooCommerce store has been connected but you need to complete the next step to activate the connection so that your orders will be imported etc,

Click on the 'Click & Drop' link shown within the message.



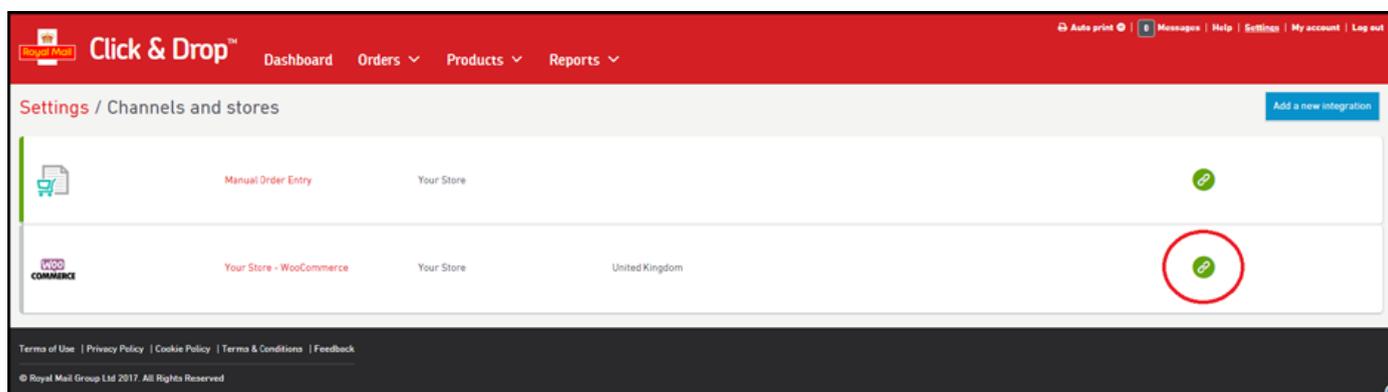
You will be returned to the Click & Drop 'Integrations' page.

Click the 'Update and Activate' button to complete the integration.



You can also choose to select the 'Mark orders as despatched' option to automatically mark your orders as 'Complete' in channel once you have manifested your order (Royal Mail OBA account holders) or paid for your label (Pay As You Go users).

Once you have clicked the 'Update and activate' button, you will see your new integration on your 'Integrations' page in Click & Drop, and the link icon will turn green:



Store order status and download frequency

Your orders must be in the status of 'Processing' and no older than 7 days for them to download.

Store orders that are in the correct status will download into Click & Drop every 10-15 minutes and data from Click & Drop will update into your store every 30 minutes.

Disconnecting from WooCommerce

You're free to disconnect from WooCommerce at any time via Click & Drop.

In the 'Channels and Stores' section under the 'Settings' link, click on 'Go'. Click anywhere within the WooCommerce row to expand the data.

To disconnect the link between WooCommerce and Click & Drop, simply click on 'Delete'. Once you've disconnected, you'll no longer be able to download and process any orders from the store.

If you need to reconnect the store at a later date, simply repeat the connection process.