

Response Services Rate card

Use the figures below to help calculate your return on investment.
Prices are effective from 25 March 2019.

Licence Fees

Service	Annual Licence Fee
Business Reply Plus, Freepost Plus, Business Reply Standard and Freepost Standard / Business Reply and Freepost Standard and Plus > 10 licences*	£99 / £55
Freepost NAME (first licence)	£224
Freepost NAME (subsequent licences)**	£120
Royal Mail Special Delivery Guaranteed with Response	£135

Prices in this table exclude VAT, which is charged at the standard rate.

*Price based upon 10 or more licences per account

**Price based upon 2 or more licences per account

Business Reply Plus and Freepost Plus prices

Format	Item weight	1st Class	2nd Class
Letter	0-100g	£0.515	£0.375

Prices in this table exclude VAT, which is charged at the standard rate.

Please note: Only the letter format for Response Plus: up to 5mm x 165mm x 240mm in size.

And for more information on Plus visit royalmail.com/responseservices

Business Reply Standard and Freepost Standard prices

Format	Item weight	1st Class	2nd Class
Letter	0-100g	£0.58	£0.44
Large Letter	0-100g	£0.79	£0.66
	101-250g	£1.13	£0.93
	251-500g	£1.52	£1.29
	501-750g	£2.20	£1.83
Parcel	0-1000g	£3.94	£3.09
	1001-1250g	£5.96	n/a
	1251-1500g	£6.72	n/a
	1501-1750g	£7.76	n/a
	1751-2000g	£8.28	n/a
	2001-4000g	£11.37	n/a
	4001-6000g	£15.22	n/a
Each additional 2kg or part thereof		£3.85	n/a

Prices in this table exclude VAT, which is charged at the standard rate.

And for more information on Standard visit royalmail.com/standardresponseservices



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Freepost NAME prices

Format	Item weight	1st Class
Letter	0-100g	£0.59
Large Letter	0-100g	£0.88
	101-250g	£1.22
	251-500g	£1.61
	501-750g	£2.29
Parcel	0-1000g	£4.05
	1001-1250g	£6.05
	1251-1500g	£6.80
	1501-1750g	£7.85
	1751-2000g	£8.38
	2001-4000g	£11.46
	4001-6000g	£15.31
Each additional 2kg or part thereof		£3.85

Prices in this table exclude VAT, which is charged at the standard rate.

Cost per Special Delivery with Response (next day by 1.00pm)

Item weight	Compensation up to:		
	Up to £500	Up to £1,000	Up to £2,500
Not over 100g	£5.70	£6.70	£8.70
Not over 500g	£6.05	£7.05	£9.05
Not over 1kg	£7.15	£8.15	£10.15
Not over 2kg	£8.90	£9.90	£11.90
Not over 10kg	£23.35	£24.35	£26.35

Prices in this table exclude VAT, which is charged at the standard rate.

And for more information on Standard visit royalmail.com/standardresponseservices

Call your local Royal Mail Sales Centre on **08457 950 950*** (local rate).

If you are deaf or hard of hearing, we offer a textphone service on **08456 000 606***.

*Calls cost 5p per minute plus your telephone company's network access charge.