



UK parcel services guide

Choose the right service for your delivery needs from our range of **Guaranteed**, **Confirmed** and **Standard** options below.

i Price varies by size and weight (see weight limits for individual services below)



Small parcels
can measure up to:
Length: 45cm
Width: 35cm
Depth: 8cm



Medium parcels
can measure up to:
Length: 61cm
Width: 46cm
Depth: 46cm



Large parcels*
can measure up to:
1.5m length and 3m
length and girth combined

*Only available on Parcelforce Worldwide services

Exceptions apply. The following items are also priced as small parcels. Parcels that measure up to: Length: 16cm, Width: 16cm, Depth: 16cm, and roll or cylinder shaped parcels that measure up to Length: 45cm, Diameter: 8cm. For more information about how to present your mail please visit www.royalmail.com/size or ask at the counter.

i Did you know?

Parcelforce Worldwide services are ideal for parcels over 2kg.

1 How quickly does your parcel need to arrive?

2 Do you need full tracking or just proof of delivery?

3 What cover do you need?

4 What size and weight is your parcel?

	Next day Guaranteed ^{***†}	Next day	Up to 3 days	Tracked and proof of delivery	Proof of delivery only	Inclusive compensation	Additional compensation	Size limit	Weight limit
Guaranteed	Royal Mail Special Delivery Guaranteed by 9am ^{TM*}	✓			✓	£ 50	£ 2500	All sizes up to and including medium parcels	2kg
	Royal Mail Special Delivery Guaranteed by 1pm TM	✓			✓	£ 500	£ 2500	All sizes up to and including medium parcels	20kg
	Parcelforce Worldwide express 9,10, AM, express24	✓			✓	£ 200 £ 100	£ 2500	All sizes up to and including large parcels	30kg
Confirmed	Royal Mail Signed For TM 1st Class		✓			£ 50		2kg 20kg	
	Royal Mail Signed For TM 2nd Class			✓		£ 50		2kg 20kg	
	Parcelforce Worldwide express 48			Within 2 days	✓	£ 100	£ 2500	All sizes up to and including large parcels	30kg
Standard	Royal Mail 1st Class		✓			£ 20		2kg 20kg	
	Royal Mail 2nd Class			✓		£ 20		2kg 20kg	
	Parcelforce Worldwide express 48			Within 2 days	✓	£ 100	£ 2500	All sizes up to and including large parcels	30kg

* We guarantee delivery by 9am to more than 98% of all UK addresses depending on the service selected. 9am delivery is subject to recipient availability. Conditions apply. www.royalmail.com/special-delivery

** On time delivery or your money back. Conditions apply. www.royalmail.com/special-delivery

† Parcelforce Worldwide guarantee definition: A refund of the whole or a proportionate part of the consignment charges in the event of late delivery in line with our UK or International Conditions of Carriage for Retail Services. Delivery time begins from date of collection. Extended delivery times exist for outlying areas. Please visit www.parcelforce.com for further information.

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