

# International services

From 31st March 2014

## International Standard (previously known as Airmail)

Cost effective, reliable delivery worldwide.

### Letters up to 100g

Weight up to and including	Europe		World Zones 1 & 2	
	Stamps/Online	Franking/Account	Stamps/Online	Franking/Account
20g	97p	85p	£1.28	£1.17
60g	£1.47	£1.33	£2.15	£1.94
100g	£2.35	£2.05	£3.48	£3.14

Prices in this table are exempt from VAT.

### Small Parcels up to 100g

Weight up to and including	Europe		World Zone 1		World Zone 2	
	Stamps/Online	Franking/Account	Stamps/Online	Franking/Account	Stamps/Online	Franking/Account
100g	£3.20	£2.90	£3.80	£3.45	£4.00	£3.65

Prices in this table are exempt from VAT.

### Small Parcels and Printed Papers over 100g

Weight up to and including	Europe		World Zone 1		World Zone 2	
	Stamps/Online	Franking/Account	Stamps/Online	Franking/Account	Stamps/Online	Franking/Account
250g	£3.70	£3.35	£4.75	£4.40	£5.05	£4.60
500g	£5.15	£4.70	£7.45	£6.85	£7.90	£7.25
750g	£6.60	£6.05	£10.15	£9.30	£10.75	£9.90
1kg	£8.05	£7.40	£12.85	£11.75	£13.60	£12.55
1.25kg	£9.50	£8.75	£15.55	£14.20	£16.45	£15.20
1.5kg	£10.95	£10.10	£18.25	£16.65	£19.30	£17.85
1.75kg	£12.40	£11.45	£20.95	£19.10	£22.15	£20.50
2kg	£13.85	£12.80	£23.65	£21.55	£25.00	£23.15
Printed Papers* only						
Each additional 250g or part thereof up to 5kg add	£1.45	£1.35	£2.70	£2.45	£2.85	£2.65

Prices in this table are exempt from VAT.

\*Only books up to 5kg can be sent to the Republic of Ireland. Maximum weight for printed papers is 2kg to Canada and Cambodia.

## International formats

### Letters

Letters may be sent up to 100g and mirror domestic letter dimensions.

### Small Parcels

For items larger than letter format or weight up to 2kg.

Where parcels are being sent outside the EU, please ensure you complete a CN22 or CN23 customs declaration. For more information visit [www.royalmail.com/international](http://www.royalmail.com/international)

### Printed Papers

Unpersonalised printed materials weighing up to 5kg can be sent via our Printed Papers service. Ensure you write 'PRINTED PAPERS' in the top left hand corner on the front of the item.

## International tracked & signature services

We have a range of international services available depending on destination country.

### International Tracked & Signed

Provides tracking overseas and takes a signature on delivery. Online confirmation of delivery available.

### International Tracked (previously known as Airsure®)

Provides full end-to-end tracking and online confirmation of delivery.

### International Signed (previously known as International Signed For®)

Tracked in the UK, with a signature on delivery.

All of our tracked and signature services provide £50 compensation as standard with the option of compensation up to £250.

For price information visit [www.royalmail.com/international](http://www.royalmail.com/international) or pick up a copy of Our Prices from your nearest Post Office® branch.

Price per item (in addition to standard postage)	With additional compensation
£5.00	£7.50

For International Tracked VAT at the standard rate applies to EU destinations. For all other destinations VAT is zero rated. Prices for International Tracked & Signed and International Signed are exempt from VAT



## Before you mail...

### AIR MAIL stickers

International Standard items (except those posted in Northern Ireland for the Irish Republic) need an AIR MAIL sticker, or write 'BY AIR MAIL — PAR AVION' in the top left corner on the front of the item.



### Dimensions

Letters can measure up to 240mm in length and 165mm width. Maximum thickness 5mm.

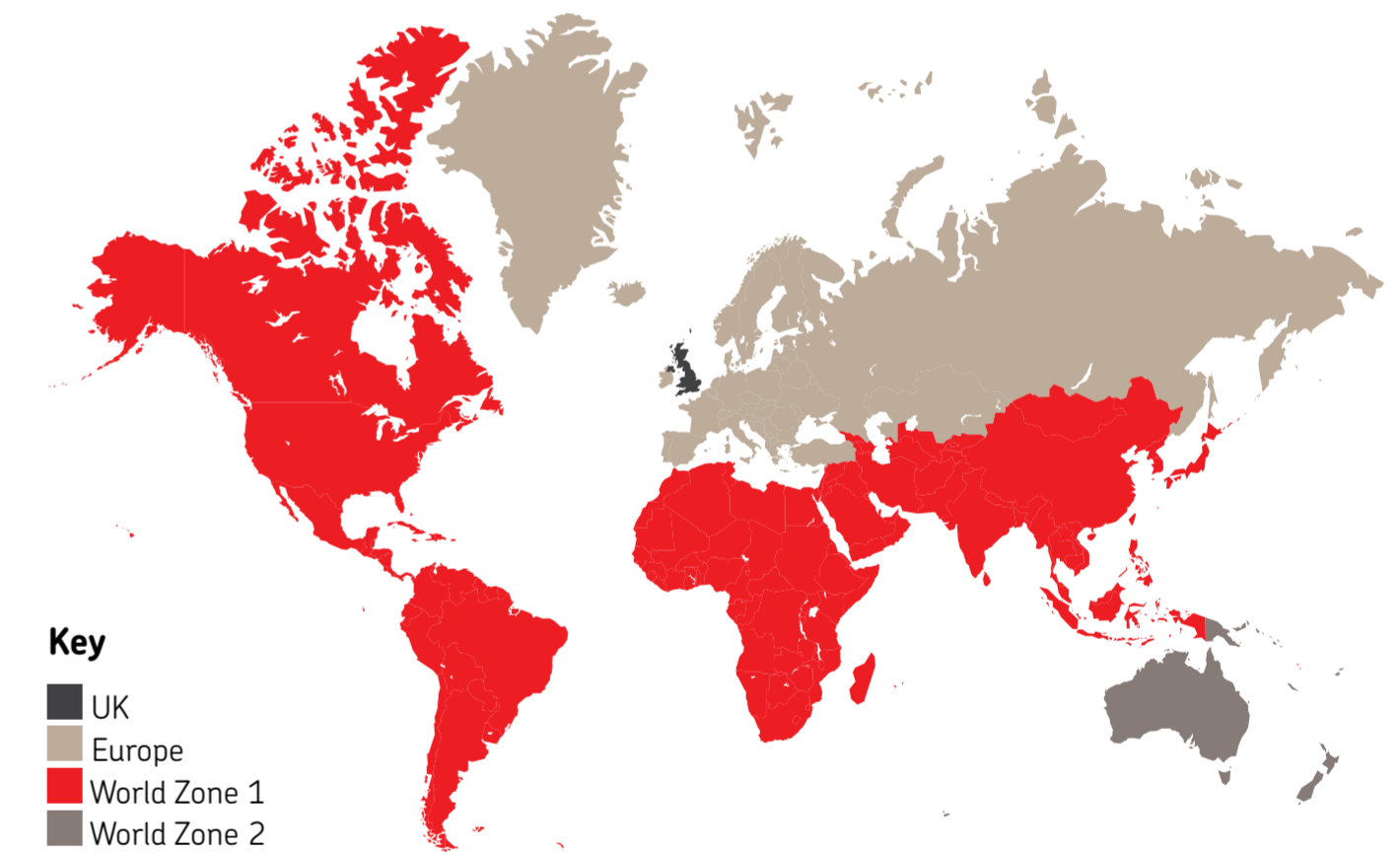
Small Parcels and Printed Papers, the length plus the width plus the height of the item must be no greater than 900mm, with no single dimension greater than 600mm.

For items sent in rolls or tubes, the length plus two times the diameter must be no greater than 1040mm, with the length no greater than 900mm.

### Correct postage

Please remember that 1st Class UK postage is not sufficient for posting to any overseas destination (including European countries like the Republic of Ireland).

Some restrictions apply to items sent abroad and these vary from country to country. To check current restrictions and international incidents visit [www.royalmail.com/international](http://www.royalmail.com/international)



Please note Singapore is in World Zone 2.

For a full list of country destinations by zone, please go to [www.royalmail.com/international](http://www.royalmail.com/international)

### Need more pricing information?

Visit [www.royalmail.com/prices2014](http://www.royalmail.com/prices2014) where you can download our 2014 Price Guides.

For more information about Royal Mail services, please call us on **08457 950 950** (textphone **08456 000 606**) or visit our website at [www.royalmail.com](http://www.royalmail.com)

Parcelforce Worldwide offers a range of parcel delivery services to 240 countries and territories worldwide.

Visit [www.parcelforce.com](http://www.parcelforce.com) or see the 'Parcelforce Worldwide UK and international parcel services and prices' guide for more information.

For users of Mailmark™ franking technology, the most up to date and best value franking tariff is always in your Mailmark™ machine. To find out more visit [www.royalmail.com/franking](http://www.royalmail.com/franking)

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